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RURAL ROUTES TO CHANGE WEBINAR

**Build your case: How to learn more about problematic institutional responses
and potential solutions**

Rose Thelen, Praxis Technical Assistance Partner
Joanna Knowles, Helpmate, Asheville, NC
Wednesday, October 25, 2017

PRAXIS INTERNATIONAL - RURAL TECHNICAL ASSISTANCE ON VIOLENCE AGAINST WOMEN

**Building your case:
How to learn more about
problematic institutional responses
and potential solutions**

OCTOBER 25, 2017

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AND JOANNA KNOWLES, HELPMATE, ASHEVILLE, NC

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Problematic institutional responses in our communities



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Coordinated Community Response (CCR) Institutional Advocacy

An interagency effort to institutionalize practices that:

- centralize victim safety
- hold offenders accountable
- build community capacity to effectively stop domestic violence




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Identifying and documenting institutional issues (gaps)




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Sources for learning more

-  Women/survivors
-  Public data
-  State, tribal, national resources

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Centering lived experience of women/survivors



Institutional Response Concerns Tracking Form Template				
Date of Incident:				
Advocate/volunteer involved/reporting incident:				
Woman/ Survivor Involved:				
Survivor Permission to Use Name if Necessary: (Release of Information-see below)		Yes	No	
Concerned Agency/ Employee Involved:				
Description of Concern (use reverse side if needed):				
Remedy (to be completed by liaison or a multi-disciplinary team coordinator)*				
Action Taken:	phone call	letter	meeting	training
				policy development
Other action, explain:				
Describe action taken:				
Outcome:				
Persons involved in reaching outcome:				
Other relevant information:				
<small>Sample release of information</small> give [agency name] permission to address this matter with the involved agencies. would like to participate in actions to address this problem: ____ Yes ____ No Signed: _____ Date: _____ <small>Initial by advocate if permission given over the phone</small>				

Helpmate's tracking form

Institutional Response Tracking Log

Date: _____ Staff member: _____

Client: _____

Client permission to use name (attach Release of Information): Yes No

Does the Client want to be involved with addressing this issue: Yes No

If yes, what is the best way to contact the Client: _____

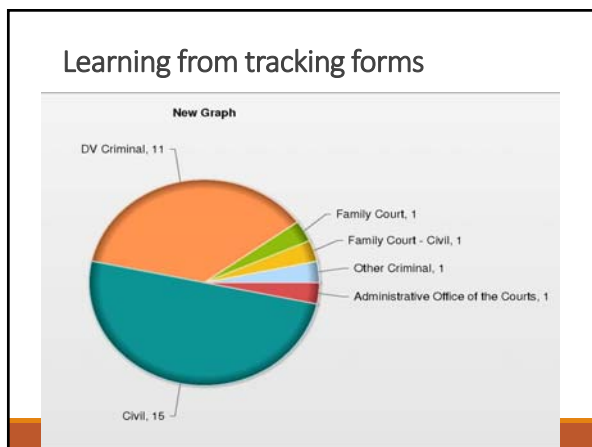
System/office/institution/agency involved: _____

Description of Concern (please include any demographic info we have, ie. address or neighborhood for LAF)


Type of Advocacy:

Describe action taken:

Outcome:



Learning from public data



- Why use it
- What is it
- Where to find it

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Identify solutions

- Consult with others
- Identify possible fixes
- Consider what would create lasting change
- Get buy-in

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Finding common Ground: Systems want...

- Good practice, i.e. to “do the right thing”
- Reduction of risk & recidivism
- Enhancement of public safety
- Clear agency/community standards
- Strong leadership, positive community standing, resume building, model community
- Wise use of public dollars
- Improved response
- Improved agency morale

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Our community wants:

- Progressive, evidence-based community standards
- Transparent and accountable public agencies
- Safe streets
- Community-based v. victim reliant: *It takes a village*
- Lethality and recidivism reduction
- Wise use of public tax dollars
- Civil liability
- Model community, not haven for batterers

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Learning from state, tribal, national resources

Purpose

- Gain more information about problem
- Identify what's been done and what works

Examples

- State and tribal coalitions
- National organizations
- Research
- Best/promising practices

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Are you ready?

Organize to do institutional advocacy

Document survivors' experiences with institutions

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Organizing our program: Helpmate

Institutional advocate position

Institutional advocacy volunteer position

Tracking procedure/ form

Involving women/survivors

Systems Team meeting

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Thank you!

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